

IMPORTANT SAFETY RECALL



HERCULES TIRE & RUBBER COMPANY
1995 Tiffin Ave. Ste. 205
Findlay, OH 45840 800.677.9535

August 30, 2021

Dear Customer:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your tire may contain a defect that could affect the safety of a person.

Cooper Tire & Rubber Company has assigned this motor vehicle safety recall number **181** and the Department of Transport has assigned it motor vehicle safety recall number **2021-535**.

Hercules Tire & Rubber Company has determined that a defect exists in certain tubeless radial passenger tires, as identified in the table below:

<u>Product Name</u>	<u>Size</u>	<u>DOT Serial Number</u>	<u>Brand</u>
Roadtour 455 Sport	225/50R17	U9 40 H3T 0721	HERCULES

The DOT identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. As an example, the following illustration shows what this number would look like for one of the affected tires in the chart above (Hercules Roadtour 455 Sport, Size 225/50R17). For this tire, the DOT sequence begins with U940H3T ---- and ends with a date code (2-digit week and 2-digit year), which is 0721, inclusive, see the example below.



Hercules Tire, in cooperation with the tire manufacturer, Cooper Tire & Rubber Company, is recalling all of the tires with the DOT tire identification numbers above. Pursuant to the Motor Vehicle Tire Safety Regulation the tire identification number cannot be removed unless the affected tire is destroyed or otherwise rendered permanently unusable.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. An incorrect sidewall component may result in an in-service slow loss of air pressure, in-service audible noise, unsatisfactory ride condition, belt separation, or distortion in the tread area that if undetected may ultimately result in a tire failure leading to the loss of vehicle control and increase the risk of a crash. Driving at high speeds may cause this condition to occur and should be avoided until the tires have been inspected and replaced, if they fall within the identification numbers shown above.

Hercules Tire & Rubber Company has determined that up to four (4) of the subject tires were imported into Canada for the replacement market.

To ensure your safety and satisfaction with our product, we request that you return the recalled tire(s) and this letter to your Cooper Tire dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted, and balanced at no charge to you if you have presented them for remedy within one hundred and eighty (180) days after (i) receipt of this letter or

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(ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the one hundred and eighty (180) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. Cooper Tire & Rubber Company has assigned this Notice of Defect number 181.

We regret this inconvenience but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,

William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

TO BE COMPLETED BY DEALER

Tire(s) inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above, attach letter to the standard Warranty Return Form and return with the recalled tire(s).